



# RESTAT

Recognition of Skills to Transform  
Accessible Tourism

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## Newsletter 03

### Facilitators' Guide Training Workshop

A one-day online Training Workshop was organized by the Greek partner, ECTE in June 3, 2021.

The Facilitators' Guide is important in providing partners with a clear vision and understanding of the other Modules that they were not directly involved in, as well as a step-to-step guidance in how to deliver each respective Unit to their local learners during the upcoming Pilot Test.

The workshop was attended by all consortium partners and the appointed tutors that would deliver the small scale training courses.

### Pilot Testing Training Workshops - Overview

Greece (ECTE) initiated the Pilot Testing in June 2021. Due to COVID-19 restrictions all participants were handed out the material and were given details about their registration, about the method used, and other important information beforehand (May 2021). Overall, the Pilot Testing was deemed successful with minor issues that were forecast and expected.

CZECH REPUBLIC (Handy Club Ostrava) initiated the Pilot Testing through one day seminar hold on Tuesday, 29th June 2021, later on materials were tested by participants individually and as a final step overall feedback from participants was collected. The last participant of the testing finished the materials and evaluation on Wednesday 7th, July 2021.



MODULE	Target Groups
MODULE 1	Hotel managers and owners, Hotel staff, Tourism workers and professional staff
MODULE 2	All the touristic sector providers or workers who deal with food, its preparation and service
MODULE 3	Local hotel workers/managers, bar and restaurants workers, seasonal tourist guides/tourism workers, bike rental businesses, seasonal tourist guides/tourism workers who wish to include bike services to their list, tour operators.
MODULE 4	Tourism professionals, decision makers, emergency managers, disabled people's organizations and people with disabilities and their families and friends
EQF LEVEL	4-6

#### Coordinator





## 4th Transnational Meeting in Rethymno, Crete.

After months of COVID-19 restrictions to travelling abroad, the consortium finally sat together in a round table to discuss RESTAT project in Rethymno, Crete in 22 and 23 July, 2021.

The consortium had a creative meeting that included a discussion of the project progress since last TN meeting and during the course of the COVID-19 pandemic, the reports of the national pilot testings and the next steps of implementation.

## Pilot Testing Training Workshops – Overview (contd.)

ITALY (Municipality of Tusa and New Horizons) activated 15 tourism and hospitality professionals in physical presence, tried the Online Upskilling Course, took the test, obtained their Certificates and provided feedback via the Online Evaluation Form.

ROMANIA (Rogepa) initiated the Pilot Testing on the 25th of June 2021 and the last participant of the testing finished the materials and evaluation on the 29th of June, 2021. All questions and answers were given in Romanian. The questionnaire had both open and close questions, with the majority of the closed questions having a 5-scale answer option.

SPAIN (Euro-FUE - Fundación Universitat Jaume I) celebrated 2 workshops: on the 13th of July with half of the participants and on the 16th of July with the other half of the participants. The workshop was held online, due to COVID-19 restrictions. In the Pilot Test Workshop, participants were asked to register to the RESTAT Project platform, to explore its contents and to test its functioning.



Coordinator





The attendees, who were mainly hotel staff (managers, staff) and Tourism students, were handed out promotional brochures (in Greek) concerning the project.

## 4th Transnational Meeting to be held in Spain

The 4th Transnational meeting is set to take place in Castellón, Spain in October 2021.

The main objective of the meeting is for the consortium to discuss the progress of IO4 - Boosting Employability and Job Mobility of Tourism Professionals - and to analyse ways to implement the Career Guidance Tool (Profiling Method, Jobs Analysis and development of Career-matching method).

## First Multiplier Event of the RESTAT project held in Greece

The RESTAT project Multiplier Event was held in the courtyard of the European Centre in Training for Employment (Papanastasiou 3, Rethymno, Crete, Greece), on 30.09.2021, following COVID-19 regulations.

Following ECTE's presentation of the so far developed material and the upcoming functions of the platform (IO1-IO4), among the attendees were 2 registrants of the Training Course who gave their own perspective and experience on the Training, the platform and the Training Material.



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